

How to fill out and complete an order

We are happy to welcome you as a new client. To make it easier for you to go through our system, which is mainly intended for German customers and is using German phrases we have prepared this guide. We are sure that also you as a foreigners can operate the system if you follow the screenshots below through the order procedure

Example: If you wish to order SatPC32 you go to the English page and select:

SatPC32 for WINDOWS by DK1TB, Version 9.0
Order no.: 119, € 48.00

Then you press the button "order" and will come to your shopping basket where DK1TB SatPC32 is listed with a price of 48 €

"**Ihr persönlicher Warenkorb**" means your personal shopping basket.

Ihr persönlicher Warenkorb:

Anzahl	Bezeichnung	Artikelnummer	E-Preis	Summe
<input type="text" value="1"/>	DK1TB SatPC32	119	48,00 EUR	48,00 EUR
Summe:				48,00 EUR
Gesamt:				48,00 EUR

Dieser Betrag entspricht 93,88 DM.

Wenn Sie weitere Artikel bestellen wollen, gehen Sie bitte nach links ins Inhaltsverzeichnis und wählen eine Rubrik aus.

If you wish to order more items please go back to the left side and select a page.

Note: If you want to order more items you must go again to the English page at the left and make your selection. The new item will be added to the shopping basket. You may make any corrections to the quantity or set the quantity to 0 again. Then press "**Aktualisieren**".

If all is correct press "**Bestellen**" which brings you to the next window. Besides the amount in EUR there will be the amount in DM still indicated just for information.

**Bitte wählen Sie eine Versandart und eine Zahlungsart
Please select way of shipping and payment**

Wählen Sie bitte die Versandart/Please select shipping method

Lieferung soll erfolgen per:
Please ship by:

Bezahlen möchte ich per:
Payment by:

Anzahl	Bezeichnung	Artikelnummer	E-Preis	Summe
1	DK1TB SatPC32	119	48,00 EUR	48,00 EUR
Summe:				48,00 EUR
Versandkosten:				0,00 EUR
Gesamt:				48,00 EUR

Dieser Betrag entspricht 93,88 DM.

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Die Versandkosten werden **zusätzlich** pauschal berechnet.

Here you may select **Internet Download** or **Mail**.

If you have a fast internet connection the download will be the best choice (for software only).

Then you select the way of payment where "Kreditkartenzahlung" means payment by creditcard (German is easy to translate ;-)).

In case of shipment by mail the shipping costs will be charged in addition. This is the meaning of the last sentence.

Press **'Bestellen'** and you will come to the next window. **'Zurück'** will put you back one step.

**Geben Sie bitte die Rechnungsanschrift ein. Die fettgedruckten Daten müssen eingegeben werden.
Please enter your addressdata.**

Rechnungsanschrift

Firma

Vorname/First name

Nachname/Last name

Straße/Street

PLZ/Zip code , Ort/City

Land/Country

Telefon

Telefax

E-Mail

! abweichende Lieferadresse

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Please fill out the fields which are marked in bold letters. Although your address is not important for internet download the system requires so. Can't help.

Your E-Mail address is important, however. The order confirmation will be sent to this address.

United States of America is "Vereinigte Staaten".

Press **'Bestellen'** and you will come to the next window. **'Zurück'** will put you back one step..

Zusatzangaben und AGB

Bitte machen Sie noch die folgenden Angaben:

Zusätzliche Angaben

Amateurfunk-Rufzeichen/Call	<input type="text" value="WX9XYZ"/>
Mitglied/Member AMSAT-DL e.V.?	<input type="text" value="nein"/>

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Klicken Sie auf "bestellen" um den Bestellvorgang fortzusetzen.
Please click on "bestellen" to continue your order.

It's not a must, but we like to know your Callsign if you have one.

The next question is if you are a member of AMSAT-DL. Probably not, so "nein" is the answer, otherwise "ja".

Continue with the **"Bestellen"** button. **"Zurück"** will put you back one step.

This brings you to the form where you have to enter your credit card data. We think it does not need any explanation except maybe "Kartenprüfnummer". Since recently the credit card companies ask for this number which you find on the back of the credit card as the last 3 digits in the signature field. Transferring of the data is secure. Some browsers do not indicate the ssl status, however. But be ensured that it is a secure connection.

Kreditkartenzahlung

Geben Sie bitte die Daten Ihrer Kreditkarte an. Please fill out your creditcard data.

Bitte geben Sie Ihre Kreditkartendaten ein.

Name	<input type="text" value="Bob Miller"/>
E-Mail	<input type="text" value="b.miller@lycos.com"/>
Kreditkartennummer/Creditcard No.	<input type="text" value="1234 5678 9876 5432"/>
Kartenprüfnummer	<input type="text" value="123"/> Hilfe
Gültig bis/Valid till	<input type="text" value="10"/> / <input type="text" value="2002"/>



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Press **"Bestellen"** again and you will very soon receive an E-Mail confirmation of your order. **"Zurück"** will put you back one step.

Thanks for your patience, and we are looking forward of your usage of this order system.